First Regular Session Seventy-fourth General Assembly STATE OF COLORADO

PREAMENDED

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 23-0471.01 Kristen Forrestal x4217

SENATE BILL 23-179

SENATE SPONSORSHIP

Moreno and Will,

HOUSE SPONSORSHIP

Hartsook and Daugherty,

Senate Committees

House Committees

Health & Human Services Appropriations

	A BILL FUR AN ACT
101	CONCERNING INSURANCE CARRIER REQUIREMENTS FOR HEALTH
102	COVERAGE PLANS, AND, IN CONNECTION THEREWITH, MAKING
103	AN APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill requires a health insurance carrier (carrier) that issues, sells, renews, or offers a dental coverage plan to file, beginning in 2024, dental loss ratio forms with the division of insurance (division) for the preceding calendar year in which dental coverage was provided.

The division is required to post dental loss ratio information on its

website or submit the information to the administrator of the all-payer health claims database (APCD). If the information is submitted to the APCD administrator, the administrator is directed to make the information available to the public.

Once the division has collected dental loss ratio information for 2 years, the commissioner of insurance (commissioner) shall promulgate rules that create a process to identify any carriers that significantly deviate from average dental loss ratios and to investigate the causes of the deviation.

Current law requires the commissioner to adopt rules requiring every carrier providing a health benefit plan to issue to covered persons to whom an identification card is issued a standardized, printed card containing plan information. The bill amends this requirement to encompass health coverage plans.

The bill also requires prepaid dental plans to file rates with the division.

Be it enacted by the General Assembly of the State of Colorado:

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SECTION 1. Legislative declaration. (1) The general assembly finds and declares that:

- (a) Access to quality dental care is an essential component of every Coloradan's health and well-being, as untreated dental issues contribute to a number of serious medical conditions, including chronic obstructive pulmonary disease, heart disease, stroke, and preterm labor or premature birth, all of which drastically increase costs to individuals and to the state;
- (b) Meaningful insurance coverage is one of the most important factors behind patients utilizing dental care services;
- (c) Greater transparency on how premium dollars are spent by health insurance carriers provides accountability for insurance plans and ensures that patients get the most value for premiums paid;
 - (d) Patients should have visibility regarding how many of their

-2- 179

1	insurance premium dollars pay for health-care and dental services as
2	opposed to administrative, marketing, and operational costs;
3	(e) Medical loss ratio standards have been in place for health
4	insurance for more than 10 years;
5	(f) Dental plans in this state are not required to have equivalent
6	transparency and disclosure standards, known as dental loss ratios, in
7	place;
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9	(g) When patients and employers are comparing dental plans for
10	purchase, they should have access to information that shows how much
11	coverage is actually provided relative to what they pay in premiums for
12	the coverage;
13	(h) Bringing transparency to how much care the premiums are
14	actually paying for is an important step to drive efficiencies in care and
15	ensure value in patients' dental benefits; and
16	(i) As Colorado has long been a leader in policies that increase
17	transparency, value, accountability, and access to health care for
18	consumers, Colorado should continue to lead and provide protections for
19	consumers in accessing dental care coverage.
20	(2) In order to ensure dental care is accessible for all Coloradans,
21	it is critical that Colorado establish transparency and accountability for
22	dental plans.
23	SECTION 2. In Colorado Revised Statutes, 10-16-107, amend
24	(1)(a), (1)(f), (2)(a)(I) introductory portion, and (2)(b), as follows:
25	10-16-107. Rate filing regulation - benefits ratio - rules.
26	(1) (a) A carrier subject to part 2, 3, or 4, OR 5 of this article ARTICLE 16
27	shall not establish rates for any sickness, accident, or health insurance

-3-

policy, contract, certificate, or other evidence of coverage OR DENTAL COVERAGE PLAN, AS DEFINED IN SECTION 10-16-158 (1)(a), issued or delivered to any policyholder, enrollee, subscriber, or member in Colorado that are excessive, inadequate, or unfairly discriminatory. To assure compliance with the requirements of this section that rates are not excessive in relation to benefits, the commissioner shall promulgate rules to require rate filings and, as part of the rules, may require the submission of adequate documentation and supporting information, including actuarial opinions or certifications and set expected benefits ratios. The carrier shall submit expected rate increases to the commissioner at least sixty days prior to the proposed implementation of the rates. If the commissioner does not approve or disapprove the rate filings within a sixty-day period, the carrier may implement and reasonably rely upon the rates on the condition that the commissioner may require correction of any deficiencies in the rate filing upon later review if the rate the carrier charged is excessive, inadequate, or unfairly discriminatory. A prospective rate adjustment is the sole remedy for rate deficiencies pursuant to this subsection (1). If the commissioner finds deficiencies in the rate filing after a sixty-day period, the commissioner shall provide notice to the carrier, and the carrier shall correct the rate on a prospective basis.

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(f) Carriers shall file rate filings for insurance regulated under parts 1 to 4 5 of this article ARTICLE 16 electronically in a format made available by the division, unless exempted by rule for an emergency situation as determined by the commissioner. The division shall post on its website a rate filing summary for insurance regulated under parts 1 to 4 5 of this article ARTICLE 16 in order to provide notice to the public.

-4- 179

(2) (a) (I) Rates for an individual health coverage plan issued or
delivered to any policyholder, enrollee, subscriber, or member in
Colorado by an insurer subject to part 2 of this article 16 or an entity
subject to part 3, or 4, OR 5 of this article 16 shall not be excessive.
inadequate, or unfairly discriminatory to assure compliance with the
requirements of this section that rates are not excessive in relation to
benefits. Rates are excessive if they are likely to produce a long run profit
that is unreasonably high for the insurance provided or if expenses are
unreasonably high in relation to services rendered. In determining if rates
are excessive, the commissioner may consider:
(b) Notwithstanding any other provision of this article ARTICLE 16.
a carrier subject to part 2, 3, or 4, OR 5 of this article ARTICLE 16 shall not
vary the premium rate for an individual health coverage plan due to the
gender of the individual policyholder, enrollee, subscriber, or members
Any premium rate based on the gender of the individual policyholder,
enrollee, subscriber, or member is unfairly discriminatory and is not
allowed.
SECTION 3. In Colorado Revised Statutes, add 10-16-158 as
follows:
10-16-158. Dental coverage plans - dental loss ratio - rules -
definitions. (1) As used in this section, unless the context
OTHERWISE REQUIRES:
(a) "DENTAL COVERAGE PLAN" MEANS A HEALTH COVERAGE PLAN
THAT INCLUDES COVERAGE FOR THE COSTS OF DENTAL CARE SERVICES.
"DENTAL COVERAGE PLAN" INCLUDES A PLAN ISSUED BY A PREPAID
DENTAL PLAN ORGANIZATION THAT HAS A CERTIFICATE OF AUTHORITY TO

OPERATE PURSUANT TO PART 5 OF THIS ARTICLE 16.

-5- 179

1	(b) (I) "DENTAL LOSS RATIO" MEANS THE PERCENTAGE OF
2	PREMIUM DOLLARS COLLECTED EACH YEAR FOR A DENTAL COVERAGE
3	PLAN THAT THE DENTAL COVERAGE PLAN <u>INCURS</u> ON DENTAL SERVICES
4	PROVIDED TO AN ENROLLEE, SEPARATE FROM OVERHEAD AND
5	ADMINISTRATIVE COSTS.
6	(II) THE DENTAL LOSS RATIO IS CALCULATED BY DIVIDING THE
7	NUMERATOR BY THE DENOMINATOR, WHERE:
8	(A) THE NUMERATOR IS THE SUM OF THE AMOUNT <u>INCURRED</u> FOR
9	CLINICAL DENTAL SERVICES PROVIDED TO ENROLLEES, THE AMOUNT
10	<u>INCURRED</u> ON ACTIVITIES THAT IMPROVE DENTAL CARE QUALITY, AND THE
11	AMOUNT OF CLAIMS PAYMENTS IDENTIFIED THROUGH FRAUD REDUCTION
12	EFFORTS; AND
13	(B) The denominator is the total amount of premium
14	REVENUE, EXCLUDING FEDERAL AND STATE TAXES, LICENSING AND
15	REGULATORY FEES PAID, AND ANY OTHER PAYMENTS REQUIRED BY
16	FEDERAL LAW.
17	(2) (a) THE COMMISSIONER SHALL DEFINE BY RULE:
18	(I) EXPENDITURES FOR CLINICAL DENTAL SERVICES;
19	(II) ACTIVITIES THAT IMPROVE DENTAL CARE QUALITY; AND
20	(III) OVERHEAD AND ADMINISTRATIVE COST EXPENDITURES.
21	(b) THE DEFINITIONS PROMULGATED BY RULE PURSUANT TO THIS
22	SECTION MUST BE CONSISTENT WITH SIMILAR DEFINITIONS THAT ARE USED
23	FOR THE REPORTING OF MEDICAL LOSS RATIOS BY CARRIERS OFFERING
24	HEALTH BENEFIT PLANS IN THE STATE. OVERHEAD AND ADMINISTRATIVE
25	COSTS MUST NOT BE INCLUDED IN THE NUMERATOR AS DESCRIBED IN
26	SUBSECTION $(1)(b)(II)(A)$ OF THIS SECTION.
27	(3) (a) ON OR BEFORE JULY 31, 2024, AND ON OR BEFORE JULY 31

-6- 179

1	EACH YEAR THEREAFTER, A CARRIER THAT ISSUES, SELLS, RENEWS, OR
2	OFFERS A DENTAL COVERAGE PLAN SHALL FILE A DENTAL LOSS RATIO
3	FORM ELECTRONICALLY WITH THE DIVISION FOR THE PRECEDING
4	CALENDAR YEAR IN WHICH DENTAL COVERAGE WAS PROVIDED BY THE
5	DENTAL COVERAGE PLAN. THE COMMISSIONER MAY CREATE A NEW
6	REPORTING FORM OR USE AN EXISTING REPORTING FORM TO FACILITATE
7	DATA COLLECTION. THE COMMISSIONER SHALL ENSURE THAT FIELDS ARE
8	REPORTED CONSISTENTLY BY CARRIERS. THE FILING MUST:
9	(I) REPORT THE CALCULATED DENTAL LOSS RATIO ACCORDING TO
10	THE FORMULA IN SUBSECTION (1)(b)(II) OF THIS SECTION;
11	(II) SEPARATELY REPORT EACH DATA ELEMENT DESCRIBED IN
12	SUBSECTION (1)(b) OF THIS SECTION;
13	(III) REPORT NONPROFIT COMMUNITY BENEFIT EXPENDITURES, AS
14	DEFINED BY RULE OF THE COMMISSIONER, THAT ARE ALIGNED WITH
15	EXCLUSION PARAMETERS AND LIMITS OUTLINED IN 45 CFR 158.162;
16	EXCEPT THAT THE COMMISSIONER SHALL ENSURE THAT ONLY
17	EXPENDITURES THAT IMPROVE ACCESS TO DENTAL SERVICES OR ENHANCE
18	DENTAL HEALTH, AND NO OVERHEAD OR ADMINISTRATIVE COSTS, ARE
19	REPORTED UNDER THIS SUBSECTION (3);
20	(IV) REPORT ADDITIONAL DATA THAT INCLUDES THE NUMBER OF
21	ENROLLEES, THE PLAN $\underline{\text{COST-SHARING AND}}$ DEDUCTIBLE AMOUNTS, THE
22	ANNUAL MAXIMUM COVERAGE LIMIT, AND THE NUMBER OF ENROLLEES
23	WHO MEET OR EXCEED THE ANNUAL COVERAGE LIMIT;
24	$\underline{(\mathrm{V})}$ Report data by market segment and product type, as
25	DEFINED BY RULE OF THE COMMISSIONER; AND
26	(\underline{VI}) Be in a form and manner as prescribed by rule of the
27	COMMISSIONER.

-7- 179

1	(b) FOR THE REPORT TO BE SUBMITTED ON OR BEFORE JULY 31,
2	2024, A CARRIER SHALL ALSO SUBMIT THE INFORMATION REQUIRED IN
3	SUBSECTION (3)(a) OF THIS SECTION FOR THE PLAN YEARS 2021 THROUGH
4	2024.
5	(c) IF THE COMMISSIONER DEEMS THAT DATA VERIFICATION OF A
6	CARRIER'S DENTAL LOSS RATIO FOR A DENTAL COVERAGE PLAN IS
7	NECESSARY, THE COMMISSIONER SHALL GIVE THE CARRIER AT LEAST
8	THIRTY DAYS NOTIFICATION PRIOR TO BEGINNING THE VERIFICATION
9	PROCESS WITH THE CARRIER.
10	(d) (I) BY JANUARY 1 OF THE YEAR AFTER THE DIVISION RECEIVES
11	THE DENTAL LOSS RATIO INFORMATION COLLECTED PURSUANT TO
12	SUBSECTION (3)(a) OF THIS SECTION, THE DIVISION SHALL MAKE THE
13	INFORMATION, INCLUDING THE AGGREGATE DENTAL LOSS RATIO AND THE
14	DATA REPORTED PURSUANT TO SUBSECTIONS (3)(a)(II) AND (3)(a)(III) OF
15	THIS SECTION, AVAILABLE TO THE PUBLIC IN A SEARCHABLE FORMAT ON
16	A PUBLIC WEBSITE THAT ALLOWS MEMBERS OF THE PUBLIC TO COMPARE
17	DENTAL LOSS RATIOS AMONG CARRIERS BY PLAN TYPE BY:
18	(\underline{A}) Posting the information on the division's website; or
19	(\underline{B}) Providing the information to the administrator of the
20	ALL-PAYER HEALTH CLAIMS DATABASE ESTABLISHED PURSUANT TO
21	SECTION 25.5 -1- 204 . If the division provides the information to the
22	ADMINISTRATOR, THE ADMINISTRATOR SHALL MAKE THE INFORMATION
23	AVAILABLE TO THE PUBLIC IN A FORMAT DETERMINED BY THE <u>DIVISION</u> .
24	(II) THE DIVISION SHALL REPORT THE DATA IN SUBSECTION (3)(a)
25	OF THIS SECTION, AND, IF AVAILABLE, SUBSECTION (4)(a) OF THIS SECTION,
26	TO THE GENERAL ASSEMBLY DURING THE "STATE MEASUREMENT FOR
27	ACCOUNTABLE, RESPONSIVE, AND TRANSPARENT (SMART)

-8- 179

1	GOVERNMENT ACT" HEARINGS HELD PURSUANT TO PART 2 OF ARTICLE /
2	OF TITLE 2.
3	(4) (a) ONCE THE DIVISION HAS COLLECTED THE DATA PURSUANT
4	TO SUBSECTION (3) OF THIS SECTION FOR TWO CALENDAR YEARS, THE
5	COMMISSIONER SHALL PROMULGATE RULES THAT CREATE A PROCESS TO
6	IDENTIFY ANY CARRIERS THAT SIGNIFICANTLY DEVIATE FROM AVERAGE
7	DENTAL LOSS RATIOS AND TO INVESTIGATE THE CAUSES OF THE
8	DEVIATION. SUCH PROCESS SHALL INCLUDE:
9	(I) CALCULATING AN AVERAGE DENTAL LOSS RATIO FOR EACH
10	MARKET SEGMENT USING AGGREGATE DATA FOR A THREE-YEAR PERIOD,
11	CONSISTING OF DATA FOR THE DENTAL LOSS RATIO REPORTING YEAR THAT
12	IS BEING REPORTED AND THE DATA FOR THE TWO PRIOR DENTAL LOSS
13	RATIO REPORTING YEARS;
14	(II) IDENTIFYING AS OUTLIERS THE DENTAL COVERAGE PLANS
15	THAT FALL OUTSIDE OF A SET NUMBER OF STANDARD DEVIATIONS FROM
16	THE AVERAGE DENTAL LOSS RATIO, AS DETERMINED BY RULE OF THE
17	COMMISSIONER BASED ON REVIEW OF THE <u>DATA AND CONSIDERATION OF</u>
18	THE IMPACT OF NONPROFIT COMMUNITY BENEFIT EXPENDITURES
19	DESCRIBED IN SUBSECTION (3)(a)(III) OF THIS SECTION ON ANY OUTLIER
20	CALCULATION.
21	(b) THE COMMISSIONER MAY APPLY MORE RESTRICTIVE STANDARD
22	DEVIATION METRICS OVER TIME TO PREVENT DECLINES IN THE AVERAGE
23	DENTAL LOSS RATIO IN A MARKET SEGMENT AND MAY ESTABLISH BY RULE
24	ADDITIONAL CRITERIA FOR USE IN IDENTIFYING OUTLIERS.
25	(5) (a) THE COMMISSIONER MAY ENFORCE COMPLIANCE WITH THE
26	REPORTING REQUIREMENTS IN THIS SECTION AND IMPOSE A PENALTY OR
27	REMEDY AGAINST A PERSON WHO VIOLATES THIS SECTION.

-9- 179

1	(b) THE COMMISSIONER MAY INVESTIGATE OR TAKE ENFORCEMENT
2	ACTIONS AGAINST CARRIERS THAT ARE DETERMINED TO BE OUTLIERS
3	PURSUANT TO SUBSECTION (4) OF THIS SECTION AND RULES ADOPTED
4	PURSUANT TO SAID SUBSECTION (4) AND IMPOSE A PENALTY OR REMEDY
5	AGAINST A PERSON WHO VIOLATES THIS SECTION.
6	(6) THE COMMISSIONER MAY PROMULGATE RULES TO IMPLEMENT
7	THIS SECTION.
8	SECTION 4. In Colorado Revised Statutes, 10-16-135, add
9	(7) as follows:
10	10-16-135. Health coverage plan information cards - rules -
11	standardization - contents. (7) The commissioner shall adopt rules
12	THAT REQUIRE EACH CARRIER THAT PROVIDES A DENTAL COVERAGE PLAN,
13	AS DEFINED IN SECTION 10-16-158 (1)(a), TO ISSUE TO COVERED PERSONS
14	TO WHOM A DENTAL COVERAGE PLAN IDENTIFICATION CARD IS ISSUED A
15	STANDARDIZED WRITTEN OR VIRTUAL CARD CONTAINING PLAN
16	INFORMATION. TO THE EXTENT POSSIBLE, THE RULES MUST INCORPORATE
17	AND NOT CONFLICT WITH THE REQUIREMENTS OF SECTION 10-16-124
18	REGARDING PRESCRIPTION INFORMATION CARDS. THE COMMISSIONER
19	SHALL ADOPT RULES BY MARCH 31, 2024, THAT DESCRIBE THE FORMAT OF
20	THE STANDARDIZED CARD TO BE ISSUED BY CARRIERS. THE RULES
21	ESTABLISHING THE FORMAT FOR THE CARD MUST INCLUDE A STANDARD
22	SIZE, MUST REQUIRE THE CARD TO BE LEGIBLE AND PHOTOCOPIED, AND
23	MUST DELINEATE THE INFORMATION TO BE CONTAINED ON THE CARD,
24	INCLUDING THE FOLLOWING, AS APPLICABLE:
25	(a) The covered person's name and the applicable plan
26	NUMBER;
27	(b) CONTACT INFORMATION FOR THE CARRIER OR DENTAL

-10-

1	COVERAGE PLAN ADMINISTRATOR; AND
2	(c) AN INDICATION OF WHETHER THE DENTAL COVERAGE PLAN IS
3	REGULATED BY THE STATE OF COLORADO.
4	SECTION 5. In Colorado Revised Statutes, 25.5-1-204, add
5	(5)(j) as follows:
6	25.5-1-204. Advisory committee to oversee the all-payer health
7	claims database - creation - members - duties - legislative declaration
8	- rules - report. (5) If sufficient funding is received, the executive
9	director shall direct the administrator to create the database and the
10	administrator shall:
11	(j) <u>Subject to available appropriations and at the request</u>
12	OF THE COMMISSIONER OF INSURANCE, PUBLISH INFORMATION TO THE
13	PUBLIC CONCERNING DENTAL LOSS RATIO INFORMATION COLLECTED BY
14	THE DIVISION OF INSURANCE PURSUANT TO SECTION 10-16-158.
15	SECTION 6. Appropriation. For the 2023-24 state fiscal year,
16	\$64,252 is appropriated to the department of regulatory agencies for use
17	by the division of insurance. This appropriation is from the division of
18	insurance cash fund created in section 10-1-103 (3), C.R.S. To implement
19	this act, the division may use this appropriation as follows:
20	(a) \$56,637 for personal services, which amount is based on an
21	assumption that the division will require an additional 0.7 FTE; and
22	(b) \$7,615 for operating expenses.
23	SECTION 7. Act subject to petition - effective date. This act
24	takes effect at 12:01 a.m. on the day following the expiration of the
25	ninety-day period after final adjournment of the general assembly; except
26	that, if a referendum petition is filed pursuant to section 1 (3) of article V
27	of the state constitution against this act or an item, section, or part of this

-11- 179

- act within such period, then the act, item, section, or part will not take
- 2 effect unless approved by the people at the general election to be held in
- November 2024 and, in such case, will take effect on the date of the
- 4 official declaration of the vote thereon by the governor.

-12-